

WORKDAY INTERNAL SERVICE PROVIDER (ISP) ANALYST ROLE

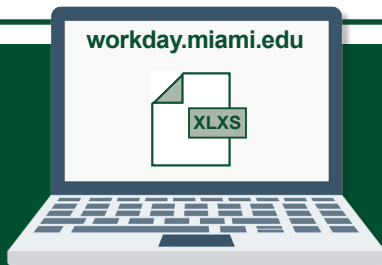
You have been assigned the role of **ISP Analyst** by your Cost Center Manager (CCM).* This message contains information specific to your role.

Business process you can initiate:

- Create Internal Catalog
- Create Internal Service Delivery (ISD)

Tip Sheets:

- [Create Internal Catalog](#)
- [Create Internal Service Delivery \(ISD\)](#)
- [Finance Reports in Workday](#)



Reports

To find the following reports in Workday, search the name in the search bar:

- Find Internal Catalog Loads
- Find Internal Service Provider
- Find Internal Service Deliveries
- View Internal Catalog
- View Internal Service Provider
- View Internal Service Delivery

Training:

To register for Workday's curriculum (mixed – both instructor-led training (ILT) and computer-based learning (CBL) courses available), log into [ULearn](#) and search by the complete course name:

- Workday Financial Data Model (FDM) 101 CBL
- Workday for Internal Service Providers (ISPs)
- Workday Foundational Concepts CBL



Support Materials:

- [Frequently Asked Questions \(FAQs\)](#)
- [Roles in Workday](#)
- [Workday Finance Forms](#)
- [FRS/FDM Conversion Tool](#)
- [Tip Sheets and Tutorials](#)
- [Workday Finance Glossary](#)

*To identify your CCM, please view the [Security Roles](#) tip sheet.

If you have any questions, please contact the UMIT Service Desk: (305) 284-6565 or help@miami.edu.