

From: workday@miami.edu

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Subject: A Message from the Workday Sponsors: Workday Finance Next Steps

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workday 



Steve Cawley



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A Message from the Workday Sponsors

Dear University Faculty and Staff,

We went live with Workday Finance in September of last year, and we so appreciate all those that participated in this important initiative. Since then, we have made progress, but we understand that there are still some issues to address based on the valuable feedback received from faculty and staff across the University. To fully address these issues, we have designated four key areas of focus for the project team and central office staff to focus on over the next several months, as detailed below:

Priority	Objective	Description
1	Stabilization & Optimization	Support business process optimization and address identified issues (e.g. Accounts Payable processing, vendor onboarding, business operations reporting needs, and for grants, Facilities & Administrative (F&A) calculation, access and reporting solutions).
2	Change Management & Communication	Assess training curriculum to meet the needs of the University community and modify as necessary. Communicate project updates as they occur. Assess faculty and staff satisfaction.
3	Post-Launch Support Model	Define future state support model for Workday to address ongoing issues. Develop a Workday tiered support model that will assist the community to fully utilize the technology.
4	Audit Readiness & Priority Issues	Prepare for financial and other required audits by completing pre-audit assessment and address findings.

As the Executive Sponsors for the Workday project, we are focused on continuous improvement and fully supporting the UM community. Stakeholders, leaders, faculty, and staff spent countless hours preparing for the transition to the Workday Finance system before go-live. In this post-launch phase, we are working diligently to optimize Workday system capabilities and stabilize the overall system and processes.

We will continue to update the university community about post-launch improvements and activities. If you would like to receive more information about the project, please [click here](#) to subscribe to the monthly Workday Finance Update. If you have questions or comments, please email the Workday team at: workday@miami.edu.

We appreciate your continued support and feedback. We look forward to continuing to collaborate with the university community to ensure the success of the next phase of the Workday project.

Sincerely,

Steve Cawley
Vice President and Chief
Information Officer

Brandon Gilliland
Vice President and Chief
Financial Officer

For technical issues, please contact the UMIT Service Desk:

