

From: workday@miami.edu

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Subject: A Message from the Workday Sponsors: Workday Finance Change Management Survey Results

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Steve Cawley



Brandon Gilliland

A Message from the Workday Sponsors

Dear University Faculty and Staff,

Thank you to those that participated in the Workday Finance Change Management Survey in February. This assessment was sent to over 1,700 faculty and staff members with Workday Finance roles. It is designed as a pulse check of the University's experience in training, communication, and the overall impact of the new system. The results of the survey are informative and aligned with a change of this magnitude, e.g. replacing a 30-year-old legacy financial system. Respondents expressed a desire for more opportunities in advanced training (primarily in reporting), hands-on experience, and additional tip-sheets. Click [here](#) to view a detailed summary of the results.

Based on this feedback, we are committed to creating more opportunities for learning through monthly Ask the Expert webinars, Reporting and Grants Drop-in labs, and Microsoft Excel training focused on pivot tables needed to analyze Workday and Business Intelligence data. Custom reports to avoid multiple clicks and provide both summary and detail transactions have been developed and will be addressed in a Reporting Webinar Series. Please visit the [Workday Finance Training Catalog](#) to review the list of available training classes.

In this post-launch phase, we are working diligently with Workday to optimize system capabilities and performance, and stabilize the overall system and related processes. We will continue to update the University community about post-launch improvements and activities. If you would like to receive more information about the project, please [click here](#) to subscribe to the monthly Workday Finance Update. If you have questions or comments, please email the Workday team at: workday@miami.edu.

The Workday Finance Team would like to thank you for the valuable feedback you provided. This information helps the team design training and communication programs that are more closely aligned with your needs.

Sincerely,

Steve Cawley
Vice President and Chief
Information Officer

Brandon Gilliland
Vice President and Chief
Financial Officer

For technical issues, please contact the UMIT Service Desk:

