From: workday@miami.edu

Date: Thursday, May 31, 2018

Subject: A Message from the Workday Sponsors: Workday Team Next Steps



## Dear Colleagues,

Now that Workday Finance has been implemented, following the Workday Human Resources (HR) implementation in 2015, the project is coming to a close and the post-implementation phase will begin. This phase is designed to put in place a strong support model to advance the U toward administrative excellence. Activities planned include establishing a roadmap to fully utilize our technology and improve our business processes and reporting capabilities.

On June 1, 2018, experts from the Workday project, including both HR and Finance team members, will be reorganized into two Workday support teams: the functional team will report under Brandon in the Office of Financial Affairs, and the technical team will report under Steve in UMIT. This organizational structure ensures the functional team supports system configurations that align with business processes and policies, and the technical team supports UMIT's strategy and overall business objectives. Collectivity, these teams will continue to support faculty and staff and to optimize Workday and its integrated systems.

To better align communication efforts, a unified "Workday Update," combining HR and Finance communications, will be distributed at the end of June 2018 and on a monthly basis thereafter.

Workday support will continue to be available, as usual, through the UMIT Service Desk: (305) 284-6565 or <a href="mailto:help@miami.edu">help@miami.edu</a>.

So many of you have been involved in this Workday project in one way or another, and this implementation would not have been possible without your efforts. We are eternally grateful for the vital role you have each played in the success of this project and we look forward to your continued support and engagement.

Sincerely,
Steve Cawley
Vice President and Chief
Information Officer

**Brandon Gilliland**Vice President and Chief
Financial Officer

For technical issues, please contact the UMIT Service Desk: (305) 284-6565 or <a href="mailto:help@miami.edu">help@miami.edu</a>